

**RIU Hotels and Resorts Official Statement March 12, 2025**

In response to publications linking the electrical failure experienced at the Riu Republica hotel with the tragic disappearance of guest Sudiksha Chowdary Konanki, RIU Hotels & Resorts wishes to firmly clarify that both events are completely unrelated.

The electrical outage occurred during the early hours of Tuesday, March 4 to Wednesday, March 5, specifically at 01:27 AM. Two hours later, service was restored to 70%, while the remaining power supply was fully reinstated on the night of Wednesday to Thursday, specifically at 02:13 AM, which is before the time of the disappearance.

The lobby and common areas remained powered throughout the entire day of March 5 and the early hours of March 6. The security cameras were operational and, in fact, recorded quality images during that day and night as there was sufficient lighting. Throughout the night and early morning of Wednesday to Thursday, Sudiksha Chowdary Konanki was seen in various areas of the hotel, enjoying the facilities in the company of other young guests. The last recorded image of her was at 04:17 AM, when she was seen leaving a hotel bar in a group heading towards the beach.

RIU staff acted appropriately upon being notified of the disappearance, fulfilling their duty to inform the authorities, with whom, as expected, cooperation has been absolute. RIU is also fully committed to offering any support that the young woman's family may require during these difficult days. Everyone at RIU shares their pain, and our thoughts and prayers are with Sudiksha C. Konanki and her family.

We must emphasise that the power outage lasted no more than 25 hours and did not affect the entire hotel as, within two hours, energy had been restored to 70% of the facilities. The efforts of RIU staff were exemplary in terms of dedication, commitment, and professionalism in resolving a severe technical failure within hours and mitigating the effects it had on services throughout that time.

Finally, we deeply regret that certain individuals are taking advantage of this tragic situation to defame RIU, the reputation of the destination, and the quality of hotels in the Dominican Republic.