

LINDSEY O. GRAHAM
SOUTH CAROLINA



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UNITED STATES SENATE

September 4, 2024

Andrew Jassy
President and Chief Executive Officer
Amazon Headquarters
410 Terry Avenue North
Seattle, Washington 98109

Dear Mr. Jassy,

There's a widespread belief among conservatives that companies like yours have a distinct bias in favor of liberal causes. The reported shocking interaction between Alexa and users asking for information about why to vote for President Trump versus why to vote for Vice President Harris is, in many conservatives' minds, exhibit A of the problem. Specifically, it appears your Alexa technology will answer user questions about why to vote for Vice President Harris in detail. At the same time, it refuses to answer similar questions about why to vote for President Trump, stating that it "cannot promote content that supports a certain political party or a specific politician."¹ These radically different responses suggest that Amazon technology is interfering in the election in favor of one political candidate.

The purpose of this letter is to put you on notice that I will not allow this to go unaddressed, and expect a prompt reply as to what happened here and what corrective actions will be taken in the future. This was a giant step backwards on so many fronts. There must be answers about what happened here and I expect them soon.

Sincerely,

A handwritten signature in blue ink, appearing to read "Lindsey O. Graham".

Lindsey O. Graham
Ranking Member
Senate Committee on the Judiciary

¹ See Danielle Wallace, *Amazon Alexa gives starkly different answers when asked why to vote for Trump versus Kamala Harris*, FOX BUSINESS (Sep. 3, 2024).