Dear President Biden,

I am writing to appeal for your intervention in a case that highlights the failings of the US Virgin Islands Police Department, their neglect to perform basic acts of forensic investigation & searches, complete disregard for communication with the family and failures to take early action, all of which could have led to probable cause for warrants to be granted. This is the case of Sarm Heslop, my daughter who went missing from her boyfriend, Ryan Bane's, catamaran in the US Virgin Islands on 8th March 2021.

I have reached the end of my patience and trust with the USVI Police Department who have neglected from the outset to communicate and carry out basic Police duties. When I met with the USVIPD in March 2022 and questioned their lack of action on that fateful night they looked me in the eye and admitted to "forgetting to call the Coast Guard, that was our fault, we forgot to do it". This was their first admittance of failing to carry out their duties. Their communication since has been appalling and my daughter's case is riddled with failures. I am pleading with you, as the President of the US Virgin Islands to

- appoint another government agency to take over this case
- obtain and release of the CCTV footage shown to me in 2022 showing Sarm's last movements
- investigate the failings & seeming corruption of the USVIPD
- ensure open communication with us and our appointed Family Liaison
- appeal for Ryan Bane to come forward for formal questioning as the last person to see her alive.

All of this is within your power, President Biden.

The team behind #JusticeForSarm and the media, both in the UK and US, have worked harder in the last 3 years than the USVI Police and Government Agencies which is utterly shameful! In a recent email from Ray Martinez this week, to our appointed family liaison David Johnston QPM, former Commander of Homicide and Serious Crime at Metropolitan Police, Ray Martinez asks us to share any updates we have in the case! This isn't the first time his Police Department has done this. This is ridiculous! Everyone can see the blatant failures in the case of my daughter's disappearance, and I believe it is time you to intervene. Pressure on this matter is paramount in bringing to justice those accountable for my daughter's disappearance and providing us with the answers we desperately deserve.

I do not believe my daughter vanished without a trace, I believe she was murdered and there is a bigger, more disturbing case here involving potential corruption and cover ups. I plead for you to uncover the truth and give us the answers we deserve. We know they want us to just go away, but we are determined to find answers for Sarm and to hold someone accountable for the unbearable trauma we are all enduring.

I would hope, and expect as a parent yourself, that you recognise, respect and empathise with the trauma I am going through and so I ask you, parent to parent, to show your understanding by taking action, acknowledging this letter and helping me find out what happened to my daughter.

Yours sincerely,

Brenda Street

Mother of Sarm Heslop